

FYBBI

XYG AFL P of Mgmt

14/10/19

Duration: 2.5 Hrs.

Marks: 75

**Instructions:**

1. All questions are compulsory
2. All figures to the right indicate full marks.

(L)

**Q.1 A. Match the following columns: (Any 8) (8)**

Column A

1. Planning
2. Organization
3. Reporting
4. Staffing
5. Direction
6. IMF
7. World Bank
8. Infosys
9. Hinduja
10. ADB

Column B

- a. International monetary Fund
- b. Jim Yong Kim
- c. Narayan Murthy
- d. Ashok Leyland
- e. Takehiko Nakao
- f. Right man to right job
- g. Rules and Regulations
- h. Inform Superiors
- i. Future Oriented
- j. Unity of command

**Q.1 B. Fill in the blanks with correct alternatives: (Any 7) (7)**

1. Family run business is less \_\_\_\_\_. (Profitable, professional, demanding)
2. TQM is doing right things \_\_\_\_\_. (any time, every time, right time)
3. Co-ordination is the \_\_\_\_\_ of management. (essence, basis, focus)
4. Organising executes business \_\_\_\_\_. (policies, plans, proposal)
5. Banks need \_\_\_\_\_ style of communication. (regular, written, dignified)
6. Banks need \_\_\_\_\_ customers. (loyal, old, new)
7. Centralisation faces the problem of \_\_\_\_\_ gap. (administrative, communication, supervision)
8. Formal organisations are \_\_\_\_\_. (static, delegated, created)
9. IRDA has \_\_\_\_\_ functions. (legal, regulatory, auditorial)
10. Insurance companies favour \_\_\_\_\_ organization. (matrix, centralized, decentralized)

**Q.2 A. Define management. Discuss it's significance. (7)**

**B. Management is a Profession – Justify (8)**

**OR**

**C. Discuss advantages and limitations of contemporary management. (7)**

**D. Highlight the functions of a lower level management. (8)**

XY9AFL

- Q.3** A. State the features of management process. (7)  
B. Describe the various principles of organizing (8)

**OR**

- C. Describe in detail Selection process. (7)  
D. Discuss various principles of Directing (8)

- Q.4** A. Distinguish between Authority and Responsibility (7)  
B. Discuss advantages and disadvantages of centralization (8)

**OR**

- C. What is Departmentation. State its types (7)  
D. Define delegation. Discuss the process of delegation of Authority. (8)

- Q.5** **Write short notes on the following: (Any 3)** (15)

- a. Leadership styles
- b. Chanda Kochhar
- c. Dr. Verghese Kurien
- d. Co-ordination
- e. Vijay Govindarajan